

# City of Santa Clarita



## Residential Waste & Recycling Service Guide



**Trash- Blue Cart  
(or Gray w/Black Lid)**



**Recycle- Green Cart  
(or Gray w/Green Lid)**



**Green Waste- Gray Cart**

As part of your automated pick up service, Waste Management provides trash, recycling and green waste carts. These carts are serviced once per week on your service day.

## Manure Recycling

Recycling carts for disposing of manure are available at no additional charge. Contact Customer Service to request containers.

## Cart Service Reminders

1. Place all waste in the appropriate container and close the lid.
2. Trash, green waste and recyclables left outside the cart will not be collected, unless arrangements are made in advance.
3. Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.
4. Place your carts at the curb by 6:00 a.m. on your service day. Emptied carts must be removed from curbside by 6:00 p.m. on the same day.

**Note:** Additional recycling, green waste or manure carts are available at no charge. Additional trash carts are available for a fee. Cart weight is not to exceed 250 lbs. Material should be loosely packed to empty easily. No household hazardous waste.

## Holiday Schedule

Collection does not occur on the following holidays:

- New Year's Day
- Labor Day
- Memorial Day
- Thanksgiving Day
- 4th of July
- Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

## Managing Your Account

Waste Management offers customers several options for managing their account:

**Website:** Visit [wm.com](http://wm.com) or [home.wm.com/santa-clarita](http://home.wm.com/santa-clarita), click on the "My Account" tab

**WM Mobile App:** Available for Apple and Android mobile devices

**Mail:** Waste Management, P.O. Box 541008, Los Angeles, CA 90054-1008

**Walk In:** WM Drop Off Center, 25772 Springbrook Avenue, Monday through Friday 8:00 a.m.– 5:00 p.m. (closed on listed holidays)

**Phone:** Waste Management Customer Service (661) 259-2398

## Special Programs

Waste Management offers Santa Clarita residential customers the following special programs (one per customer\*):

**Super Saver:** Residential customers who opt for the Super Saver 35-gallon trash cart receive a 20% discount from standard service.

**Senior/Low-Income Resident:** A senior citizen/low-income resident discount of 20% is available to customers that are either 60 years of age or older and are considered to be the head of their household, or qualify for and receive lifeline telephone service.

**Bulk Billing:** Customers in a mobile home park, condominium complex, or homeowners' association (HOA) can receive an 8% discount on all units when billed together, except for the first unit billed.

**Green Waste Exemption:** Customers who have a green waste exemption and do not have a green waste cart are eligible for a \$2.00 per month discount. To qualify for a green waste exemption, contact the City of Santa Clarita at (661) 286-4098.

**Annual Prepayment:** Customers that pay in advance for 11 months of service shall receive a credit for the 12th month of service at the current rate.

*\* One discount per account, unless property is designated by the City of Santa Clarita as a 55 and older community, then the customer is eligible for the senior discount and one additional discount of their choice if the customer meets the qualifications. Contact Customer Service for eligibility.*

## Bulky Item Collection

Customers are entitled to four (4) bulky item pick ups, of no more than three items each, per year at no additional charge. Please contact Customer Service at least 48 hours in advance of your regular service day to schedule.



**Acceptable items include:** furniture, appliances, electronic equipment, tree branches, scrap wood, sod and tires.

**Non-acceptable items include:** household hazardous waste (such as paint, oil and batteries), spas, pianos, camper shells or items requiring more than two persons to safely handle. Additionally, bulky items, including electronic waste, can be dropped off at no charge at the Waste Management Drop Off Center located at 25772 Springbrook Avenue, Monday through Friday from 8:00 a.m.– 5:00 p.m. (closed on rainy days).

## Extra Bags

Residential customers with standard service may place up to three bags at curbside for pick up, up to eight times per year (four times per year for Super Saver customers), at no additional charge. Please contact Customer Service at least 24 hours in advance of your regular service day to schedule.

## Sharps Collection Kit

Residents can safely dispose of needles, lancets and other sharps using the WM Sharps Mail Back Program. Contact Customer Service for your FREE container, and one will be delivered to your home. On an annual basis, residents can request one container at no cost (two for seniors). One additional container is available for a \$5 co-pay. Additional containers are available at full price.



## Holiday Tree Recycling

Waste Management will collect and recycle unflocked trees beginning December 26th through the second Saturday in January at no additional cost.

- Trees longer than six (6) feet must be cut in half.
- Please remove all decorations including tinsel, lights, ornaments and tree stands.



## Always Recycle:



## Do not include in your recycling:

